Define assumptions and hypothesis

Instructions

What

Writing your assumptions first is useful for creating your hypothesis. An assumption is a belief that is held to be true without proof to verify its authenticity. A hypothesis is a belief that you want to test. You will use your hypothesis to define your experiment. The outcome of your experiment should prove or disprove your hypothesis.

Null hypothesis

It is also useful to create a null hypothesis. Null hypothesis help you be unbiased by measuring things that might contradict your own opinion.

"A null hypothesis (H₀) is a hypothesis which the research tries to disprove, reject or nullify" - source

To learn more about null hypothesis visit http://www.stats.gla.ac.uk/steps/glossary/hypothesis_testing.html

How

Template for writing a hypothesis:

We believe [this statement is true] for people like [customer type]

We will know we're [right/wrong] when we see the following:

[qualitative feedback] **and/or** [quantitative feedback] **and/or** [key performance indicator change].

Assumption and hypothesis template

Assumption	
Hypothesis	
H ₁	H ₀ (null hypothesis)